



WANT TO RETURN/ EXCHANGE AN ITEM?

Our aim is to provide hassle free comfort on the beach, this also applies to our returns policy.

So, simply, all items returned *must be in new condition, unworn, unwashed and definitely no sand in the pockets.*

To receive a refund: Your package must be postmarked for return **within 14 business days** of the **delivery date of your original package**. Once your return is processed, it may take up to 3-5 business days to receive the refunded amount back to the card used.

Exchanges: We like to make exchanges as easy and fast as possible. Please email us at orders@originalcornishbeachrobe.com and let us know what item(s) you would like and we will reserve it for you. This will also ensure that the item(s) you are wanting does not sell out. After receiving your return, we will call you with the exact shipping amount for your exchanged item(s). We can only hold exchange items for 7 business days.

Something wrong with your order?

Email us at orders@originalcornishbeachrobe.com right away! We are always here to help.

TO RETURN AN ITEM

Here's how:

First, reference our return policy above and make sure the item(s) to be returned meet all of our criteria.

Next, Print & COMPLETE this returns form (PDF file) below and include it in the box with the item(s) you are returning.

Lastly, swing by your local Post Office, UPS or FedEx location to ship your package. We recommend getting a tracking number for your package, as we are not responsible for items that are lost while in-transit to us.

Send all returns to:

The Original Cornish Beach Robe Co.

PO Box 1563

High Wycombe

HP11 9LH

Please check the box that applies below. If it's an exchange, please call us first to ensure we have the item(s) in stock!

Refund

Exchange

Your Name: _____

Order Number: _____

Email: _____

Daytime Phone: _____